

QWay Healthcare, Inc. Extends Support to Healthcare Organizations Amid Cybersecurity Crisis

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[Dallas, Texas] – QWay Healthcare, a trusted leader in Revenue Cycle Management (RCM) solutions, stands in solidarity with healthcare organizations nationwide affected by the recent ransomware attack on Change Healthcare. Recognizing the profound impact on the healthcare industry, QWay Healthcare extends its deepest empathy to all those grappling with the repercussions of this cyber threat.

The **ransomware attack on Change Healthcare** has disrupted operations and posed significant challenges for healthcare organizations across the country. In response, QWay Healthcare is committed to providing unwavering support and practical assistance to mitigate the impact on our valued clients.

Immediate Support Measures:

- 1. Claims Processing Assistance:** QWay Healthcare recognizes the urgency of claims processing amidst the cybersecurity crisis. Our experienced team is available to assist healthcare organizations in exploring alternative clearinghouse options to ensure seamless claims processing and revenue recovery.
- 2. Patient Eligibility Verification Guidance:** Maintaining accurate patient eligibility verification is paramount to practice operations. In light of potential disruptions to clearinghouse services, QWay Healthcare offers guidance and support to implement manual verification methods, ensuring continuity in patient care and revenue cycle management.
- 3. Financial Stability Solutions:** QWay Healthcare understands the critical importance of financial stability during times of uncertainty. We advise healthcare organizations to consider leveraging business lines of credit from reputable financial institutions to bridge cash flow gaps effectively. Our team is committed to providing resources and guidance to navigate financial challenges and sustain practice operations.

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"During times of crisis, it is essential for us to stand united and support one another," said **Harish Kannan, COO/Cofounder** of QWay Healthcare, Inc. "QWay Healthcare remains steadfast in our commitment to empowering healthcare organizations with the tools and assistance they need to navigate these unprecedented challenges. Together, we will overcome this crisis and emerge stronger as a united healthcare community."

QWay Healthcare is committed to empowering healthcare organizations with comprehensive Revenue Cycle Management solutions tailored to their unique needs. Together, we will navigate these challenges and emerge stronger as a united healthcare community.

About QWay:

QWay Healthcare is a leading provider of a certified mobile workforce that meets the unique revenue cycle management needs and challenges of healthcare providers **across the United States with 13 years of experience and over 1100+ employees**. With over **43+ billing systems and specialties**, QWay aims to administer medical billing challenges and lead insights-driven strategies for a prompt and optimized payment flow. We believe in operational excellence, cultural openness, gender equality, customer success, and quality driven processes and seek to create a collaborative space with inclusivity and accessibility. QWay is marching ahead with workforce development for a redefined experience.

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